



2945 Washington Ave. St. Louis, MO 63103  
877-783-6774 | [sales@darwinchambers.com](mailto:sales@darwinchambers.com)  
[www.darwinchambers.com](http://www.darwinchambers.com)

## STANDARD REACH-IN WARRANTY

Darwin Chambers Company, LLC (Darwin Chambers) -- Warrants its products are free from defects in material and workmanship, subject to the conditions and limitations set forth below, for a period of:

- 2 Years All Parts\*
- 1 Year Labor
- 7 Years Thermoelectric Cooling Unit
- 3 Years Compressor

\*Warranty Terms Subject to Change Per Contract

Darwin Chambers will either repair or replace any part of its products that prove defective by reason of improper workmanship or materials, if it may be reasonably established to our satisfaction that Darwin Chambers is at fault for said defect. If Darwin Chambers is then unable to repair or replace the original component provided with a functionally equivalent one, it will refund the current value of the product at the time the warranty claim is made.

Our limited warranty does not cover any damage to the product that results, in whole or part, from abnormal mechanical or environmental conditions, abuse, accident, improper installation or maintenance to any part of the equipment, misuse, insufficient or excessive electrical supply, natural disaster, or any unauthorized disassembly, repair, or modification. Failure to maintain recommended environmental, temperature and humidity levels or perform recommended maintenance (including, without limitation, regular replacement of any filters) will void the warranty coverage provided herein.

This limited warranty covers only replacements for defective Darwin Chambers products, as described above. Darwin Chambers does not cover under warranty, and is not liable for, any loss of product placed within the environmental chambers, or any costs associated with diagnosing the source of system problems or installing, removing, or servicing Darwin Chambers products unless specified herein. In the event of a claim, Darwin Chambers' sole obligation shall be to replace our product with its equivalent or the best possible substitute.

### Free Technical Support

In addition to the Operations Manuals, Darwin Chambers offers free technical support on its products. Please use our support service prior to requesting an RMA or contacting a third-party service provider. Darwin Chambers' free technical support is available by phone or fax at 877-783-6774 (US and Canada), or email, at [technicalsupport@darwinchambers.com](mailto:technicalsupport@darwinchambers.com).

Replacement requests will ONLY be accepted through Darwin Chambers Company, LLC, directly. Further, Darwin Chambers reserves the right to refuse any returned product that is improperly packaged for shipping. Significantly delayed reporting of any known issues may result in voided warranty.

\*NOTE: Consumables (i.e., chart paper refills, filters, lights, and ultrasonic transducers) are not covered under warranty unless explicitly stated and acknowledged by Darwin Chambers Company, although such items may be included in a maintenance agreement.