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## STANDARD PORTABLE INCUBATOR WARRANTY

Darwin Chambers Company, LLC (Darwin Chambers) -- Warrants its products are free from defects in material and workmanship, subject to the conditions and limitations set forth below, for a period of:

- **6 Months Parts and Labor**

Darwin Chambers will warranty goods of its manufacture in accordance with details as stated in the original quotation. The original quotation is defined as that which the original purchase order refers to.

Consignee must inspect shipped package(s) thoroughly upon delivery for damage of any kind – any and all damage must be noted on bill of landing. Damage claims are to be made against shipping company unless otherwise directed by Darwin Chambers Company. Failure to inspect shipment(s) upon delivery will result in loss of claim from Shipper and Darwin Chambers Company.

Darwin Chambers will either repair or replace any part of its products that prove defective by reason of improper workmanship or materials, if it may be reasonably established to our satisfaction that Darwin Chambers is at fault for said defect. Any incoming or outbound freight charges incurred for reasons of repair are solely the customer's responsibility. (unless advised otherwise)

Our limited warranty does not cover any damage to the product that results from abnormal mechanical or environmental conditions, abuse, accident, improper installation or maintenance to any part of the equipment by others, misuse, insufficient or excessive electrical supply, natural disaster, or any unauthorized disassembly, repair, or modification.

In no event shall Darwin Chambers Company be liable for any consequential damages, incidental damages, special damages, other damages, costs or expenses excepting only the cost or expense of repair or replacement as described above. Products must be used and maintained in accordance with Darwin Chambers Company's product manual. There is no warranty against damage to the product resulting from misuse or failure to comply with directions provided. Users are responsible for the suitability of the products to their application.

This limited warranty covers only replacements for defective Darwin chambers products, as described above. Darwin chambers does not cover under warranty, and is not liable for, any loss of product placed within the portable incubator, or any costs associated with diagnosing the source of system problems or installing, removing, or servicing Darwin Chambers products unless specified herein. In the event of a claim, Darwin Chambers' sole obligation shall be to replace our product with its equivalent or the best possible substitution.

Disclaimer: Darwin Chambers Company only warrants that the parts and assemblies manufactured by it will be as specified and free from defects in materials and workmanship. Darwin Chambers Company makes no other warranties or representations of any kind whatsoever, expressed or implied, except that of title and all implied warranties including any warranty of merchantability and fitness for a particular purpose is hereby disclaimed.

**All products shipped back to Darwin Chambers Company must be decontaminated and labeled as such before we can troubleshoot the defective unit. All non-decontaminated units will be sterilized in house and a \$75 charge per unit will be billed to the customer.**

### Free Technical Support

In addition to the Operations Manuals, Darwin Chambers offers free technical support on its products. Please use our support service prior to requesting an RMA or contacting a third party service provider. Darwin Chambers' free technical support is available by phone or fax at 877-783-6774 (US and Canada), or email, at [technicalsupport@darwinchambers.com](mailto:technicalsupport@darwinchambers.com).

Replacement requests will ONLY be accepted through Darwin Chambers Company, LLC, directly. Further, Darwin Chambers reserves the right to refuse any returned product that is improperly packaged for shipping. Significantly delayed reporting of any known issues may result in voided warranty.