

CALIBRATIONS

We understand the critical role that calibrations have in your regulated industry, which is why we use extremely precise calibration standards. The use of these standards will ensure that your instruments are calibrated to a standard (NIST National Institute of Standards and Technology), in order to meet or exceed manufacturer's specifications.

We can also offer programs that are tailored to fit your needs, such as single point or loop calibrations and verifications.

Our procedure provides a 3-point "as-found" calibration verification. The "as-found" readings are documented and verified to be within the manufacturer's tolerance, if found within the tolerances the device is then returned to service. If any instrument exceeds the tolerance, we will promptly notify you, so that you may take the necessary steps to document the event.

Additionally, if the "as-found" readings are not within the manufacturer's tolerance, the instrument is then calibrated using the manufacturer's calibration procedure. After completing the calibration, the instrument's "as-left" readings are documented using the same three points from the calibration verification to ensure the instrument is reading within the manufacturer's tolerance.

All personnel performing instrument calibrations will be trained on the most recent revision of company calibration Standard Operating Procedures (SOPs).



What is the process? What can I expect?

Call 1-877-783-6774

or Email

calsandvals@darwinchambers.com

for a service quote today!

Once an order for services is received, we send our formal acknowledgment and confirm scheduling.

Typically, our technicians will arrive either 2-4 weeks from the date of purchase order, or as agreed, on an annual or semi-annual schedule. The work onsite generally takes about one day (per chamber) to complete.

Our factory-trained technicians are friendly, reliable, knowledgeable, and always professional in appearance and demeanor.

Why Choose Darwin Chambers?

- **Value** - Darwin Chambers offers competitive pricing for exceptional quality. We provide specific information on our equipment, because we typically offer the best and most efficient options available to meet the stated requirement. In an industry where reputation is crucial to success, we have experienced continuous growth, primarily as a result of our customer's ongoing satisfaction with the value we provide.
- **Dependability** – We keep our appointments, stand by our results, and with more than a decade of experience in the field, Darwin Chambers can be relied upon to continue our customer relationships and honor our contracts far into the future.
- **Expertise** – Our factory-trained technicians are appropriately certified and credentialed professionals, capable of troubleshooting potential issues, explaining and clarifying technical details, and recommending custom solutions.
- **Availability** – Our headquarters are centrally located, in order to help reduce potential travel costs and facilitate timely arrival of personnel to your worksite. Where needed, we partner with reliable local professionals, in order to ensure critical support availability. In addition, Darwin Chambers' Service Department provides 24/7 technical support free of charge (via phone or e-mail) throughout the lifetime of our reach-in and walk-in chambers.
- **Customer Satisfaction** – It's simple enough to say that we have a lot of happy customers--but the proof is in the numbers: A documented 99% of all respondents to our Customer Satisfaction Survey over the past 5 years, have replied that they were satisfied with the services provided, and would be likely to use Darwin Chambers' services again. The vast majority would recommend Darwin Chambers Service Department to a friend or colleague.